

School Gateway

Schoolgateway



To reduce the carbon footprint at Uffculme School, we are launching a new communication app. The aim is to reduce paper letters that are sent out and reduce costs of text messages to parents. Please can you download the School Gateway app onto your phone or tablet to stay up to date with school communication. Please see useful information below to log in to School Gateway.

How to register for a School Gateway account

Preferred access via the app:

- Download the School Gateway app via App Store for Apple devices and Play Store for Android devices.
- Enter the email address and mobile number that is registered with the school
- You will then receive a PIN on a text
- Enter the 4-digit PIN number received via text
- Once logged in the home screen will be displayed.

If unable to access the app, you can register online via the webpage:

- Please go to: <https://login.schoolgateway.com/0/auth/login>
- Ensure the NEW USER tab is selected before inputting any details
- Enter the email address and mobile number that is registered with the school
- You will then receive a PIN on a text
- Enter the 4-digit PIN number received via text
- Once logged in the home screen will be displayed.

If you have forgotten your PIN

- On the School Gateway login screen click on Forgotten PIN
- Enter the email address and mobile number that is registered with the school
- You will then receive a PIN on a text
- Enter the 4-digit PIN number received via text
- Once logged in the home screen will be displayed

My account has been locked

- If your School Gateway account has locked for an hour: Wait the hour, on the School Gateway login screen click on Forgotten PIN
- Enter the email and mobile that you have provided the school with, you will then receive a PIN on a text to your mobile
- Input the new PIN and email on the School Gateway login screen and this will unlock your account and enable you to access

If your account has been locked for 24 hours, please contact your school for further assistance.